

REOPENING PROCEDURES FOR PATIENTS

The health and safety of our patients and staff during this unprecedented time is our top priority. We are closely monitoring the changing situation and are following CDC recommendations and complying with Public Health guidance. **The following changes have been implemented for patient and staff safety:**

- Our clinics have undergone professional deep cleaning.
- CDC recommended practices of cleaning and disinfecting will be implemented before and after each patient visit.
- All patient treatment will take place in private rooms.
- All of our staff will be equipped with proper personal protective equipment (PPE).
- Staff temperatures will be screened daily.
- Patient appointment times will be staggered to promote safe social distancing and to reduce the number of patients and staff in the clinic at a time.
- Hallway traffic in the clinic will be limited to **One-Way traffic** at all times.
- We are using a HIPAA compliant secure email system for patient communications and sending and receiving patient paperwork.

For patients returning to the clinic for treatment, we ask that you please respect our **new** safety procedures outlined below:

- Upon arrival **please wait in your vehicle** and call the office to let us know you have arrived. A staff member will notify you when you may come inside to begin your session.
- No visitors may accompany the patient inside the clinic at this time (exceptions will be made for minors and those needing special assistance).
- Visitors may wait in their vehicles during your treatment session.
- Please wear a facemask/covering and practice safe social distancing guidelines by allowing at least 6 feet of space between each person when possible.
- Please expect a temperature check and screening questions per CDC guidelines before your treatment begins.
- Patients will be directed to our dedicated hand washing station **before** and **after** their treatment session.
- We recommend scheduling future appointments be done over the phone.
- If you or anyone you are in close contact with do not feel well or are experiencing a fever or symptoms of respiratory infection, such as cough or difficulty breathing, sore throat or chills or had exposure to an individual with COVID-19, please reschedule your session. Our staff can assist you with scheduling a Telehealth session if indicated.

We assure you all measures are being taken for our patients to be treated in a safe environment. For additional information about COVID-19 and what you can do to remain safe, please [Click Here](#). We look forward to seeing you again soon!